SERVICE|IT

Automatize other addons and stay on top of all running processes

- Scan businesscards in Act!

- Duplicate check

- Automatic amendment and follow-up

- Free definition of field mapping for the database takeover

act!™

Automatize other addons and stay on top of all running processes

Automatize IMPORT|IT and EXPORT|IT
Save time by automatizing Act! database management functions such as data import and export. SERVICE|IT supports planning and provision of automation processes and chronological control. This works unnoticed as a windows service in the background, even when a user is not logged in.

Database maintenance tasks are carried out regularly
Especially in the field of data integrity, SERVICE|IT is an essential Partner to upkeep consistent and regular adjustment of data sets. SERVICE|IT takes on your service tasks such as regular creation of backups, history adjustments, splitting Act! attachment directories and many more functions.

Control through e-mail alerts
With SERVICE|IT you can hand off tasks to the system to be handled automatically. The integrated e-mail function informs you of the task execution status. The more programmes are used in company processes, the faster you lose track of which processes are active. SERVICE|IT keeps you updated.

Integrate your systems with automatized data exchange
SERVICE|IT takes on chronological import of data into your CRM-system Act!. This way data exchange with other systems such as an ERP-system is automatized. You control in which way and when data imports to Act! are processed by creating import-schemes and setting up IMPORT|IT intervals. Just as well, data exchange with Act! and other systems can be synchronized with a combination of EXPORT|IT and SERVICE|IT.

Improve the quality of data and performance
Regular data maintenance tasks improve the data quality in Act!. In addition you improve Act!'s performance by splitting document files. SERVICE|IT deals with these tasks automatically fro you in the background.

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