

# HandheldContact

CRM!ADDON

Access your Act! - offline as well- from your mobile device

- Offline access & automatic synchronization
- Plan your activities and Act! calendar
- Synchronization without duplicates
- Transparency thanks to Act!-History
- Security thanks to encryption technology
- For Blackberry, IOS and Android



act!<sup>TM</sup>

## Access your Act! - offline as well- from your mobile device

### **The mobile solution for Act!: Handheld Contact**

Handheld contact is an application for mobile devices such as smartphones and tablets which uses encryption software to ensure data integrity. By default the data is located on a Canadian server. We offer Europeans the option to use a German server which underlies European and German security laws.

### **Handheld Contact - access your customer information anywhere and anytime**

With Handheld Contact, the mobile solution for Act!, you can access your data even without an internet connection. Handheld Contact allows bidirectional, wireless synchronization between your Act! database and a mobile device. Perfect customer care includes having access to the important customer data from anywhere:

- Act! contacts
- Activities and calendar
- Histories and notes

Handheld Contact allows access to the important Act! functions.

### **Efficient data maintenance, even on the road**

Handheld Contact records all interactions for you – Communicate with a contact via phone, e-mail or text message and Handheld Contact automatically records it as an Act! history and asks you for details.

- Never miss an appointment – Your smartphone or tablet reminds you on time
- Improves internal communication - Handheld Contact makes sure that all Act! users - mobile or on site - receive the newest information and data.
- Mobile data synchronization – Shouldn't you have access to an internet connection your device will perform the synchronization as soon as it is connected to the internet.
- Administrative effort is minimal for the user. The software can be installed and configured quickly, easy and intuitive handling.

**CRM!ADDON**

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We offer extensive Act! and add-on information and tips at [www.crmaddon-factory.com](http://www.crmaddon-factory.com)