

HandheldContact

CRM!ADDON

Access your Act! - offline as well- from your mobile device

- Offline access & automatic synchronization
- Plan your activities and Act! calendar
- Synchronization without duplicates
- Transparency thanks to Act!-History
- Security thanks to encryption technology
- For Blackberry, IOS and Android



act!™

Access your Act! - offline as well- from your mobile device

The mobile solution for Act!: Handheld Contact

Handheld contact is an application for mobile devices such as smartphones and tablets which uses encryption software to ensure data integrity. By default the data is located on a Canadian server. We offer Europeans the option to use a German server which underlies European and German security laws.

Handheld Contact - access your customer information anywhere and anytime

With Handheld Contact, the mobile solution for Act!, you can access your data even without an internet connection. Handheld Contact allows bidirectional, wireless synchronization between your Act! database and a mobile device. Perfect customer care includes having access to the important customer data from anywhere:

- Act! contacts
- Activities and calendar
- Histories and notes

Handheld Contact allows access to the important Act! functions.

Efficient data maintenance, even on the road

Handheld Contact records all interactions for you – Communicate with a contact via phone, e-mail or text message and Handheld Contact automatically records it as an Act! history and asks you for details.

- Never miss an appointment – Your smartphone or tablet reminds you on time
- Improves internal communication - Handheld Contact makes sure that all Act! users - mobile or on site - receive the newest information and data.
- Mobile data synchronization – Shouldn't you have access to an internet connection your device will perform the synchronization as soon as it is connected to the internet.
- Administrative effort is minimal for the user. The software can be installed and configured quickly, easy and intuitive handling.

CRM!ADDON

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We offer extensive Act! and add-on information and tips at www.crmaddon-factory.com